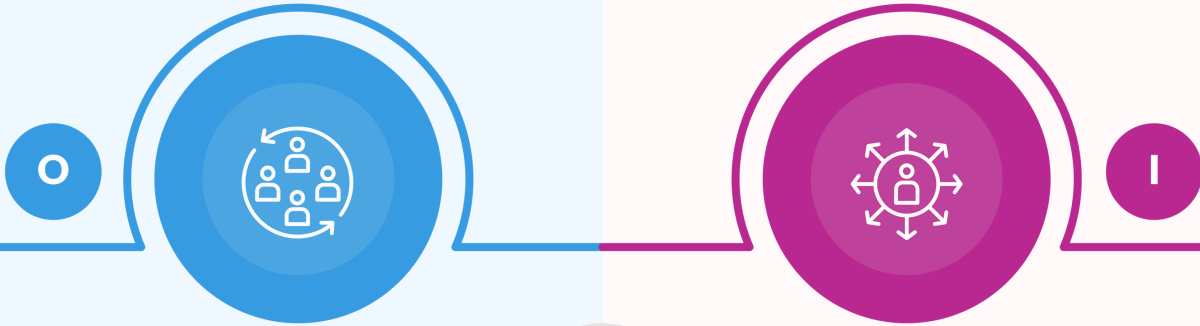# Managed Service Provider vs. Internal IT

There are many benefits in hiring an experienced MSP. Let's take a look at some of the key differences from having an internal team.

Managed Service Provider **VS** **Internal IT**

Managed Service Provider		Internal IT
Predictable flat-rate monthly fee	Cost	Salaries and health benefits per employee
Proactive monitoring of all business applications & hardware	Technicial Support	Tends to troubleshoot day-to-day issues
Access to highly trained certified technicians	Skill	Depends on internal team capabilities and knowledge
Fully staffed help-desk 24/7/365	Availability	Mostly during business hours
Tier 1,2,3 support	Escalation	Internal team
Access to all the most advanced equipment and software	Technology	Limited to what is provided by the company
Less	Control	More
Very Scalable	Scalability	Lacks scalability and flexibility
Access to all the most advanced security technology	Security	Limited to what is provided by the company

There are much more benefits from experienced MSP. To learn more about TechMD's managed IT services, contact us today!